

AlarmPoint Supported Integrations



	Available from AlarmPoint	Available from Partner	Field Integration
Integration Modules			
BMC Control M	✓	✓	
BMC Mainview		✓	
BMC Patrol Enterprise Manager	✓	✓	
BMC Patrol or Performance Manager	✓	✓	
BMC Remedy or ITSM7	✓	✓	
BMC Service Impact Manager	✓	✓	
CA Aprisma			✓
CA Concord			✓
CA Unicenter			✓
Clarify Help Desk (Amdocs)			✓
DK Help Desk			✓
HP (Peregrine) Service Center (Manager)	✓		
HP OpenView Network Node Manager (Unix)	✓		
HP OpenView Network Node Manager (Win)	✓		
HP OpenView Operations for Unix	✓		
HP OpenView Operations for Windows	✓		
HP OpenView Service Desk	✓		
IBM Tivoli (Micromuse) Netcool	✓		
IBM Tivoli Enterrprise Console	✓		
IBM Tivoli WS			✓
Microsoft Operations Manager	✓		
NetIQ AppManager	✓		
Tidal Software	✓	✓	
Open Integration Methods			
Web Services (SOAP)	✓		
Event Submit and Reporting	✓		
Reporting and Administration	✓		
Compiled Client	✓		
Java Client (CLI, RMI, XML Post/Get)	✓		