

AlarmPoint Summary Product Comparison	AlarmPoint Express	AlarmPoint Standard	AlarmPoint Professional	AlarmPoint Enterprise
Recommended Users	1-10	25-100	50-500	unlimited
<b>Web based system administration</b> System administration, reporting and configuration capabilities supported in web user interface	✓	✓	✓	✓
<b>Find me, follow me personal escalation</b> Device to device escalation until user is located	✓	✓	✓	✓
<b>Granular personal profiling</b> Schedule devices, delays, ordering, timeframes, languages and event priorities	✓	✓	✓	✓
<b>Two-way communication text devices</b> Receive events on SMS, paging, email and IM devices, take actions and run automations from remote locations	✓	✓	✓	✓
<b>Active and past event reporting</b> Real time and historical event reporting published for personnel and supervisors	✓	✓	✓	✓
<b>Advanced integration technologies (e.g., SOA)</b> Web services, RMI, HTTP and Command line support	✓	✓	✓	✓
<b>Scheduling and escalation processes</b> Teams, simple groups, time or event based escalation, groups in groups, rotation groups and dynamic groups	Limited	Limited	Limited	✓
<b>Granular trending, reporting and auditing of all actions</b> Exceeds Sarbanes Oxley, HIPAA, Basel II and NFPA 1600 requirements	Limited	Limited	Limited	✓
<b>Advanced voice &amp; VoIP communication support</b> Outbound recorded voice, text to speech, recorded inbound messages, voice mail support, automated bridging to conference calls using traditional and IP voice infrastructures			✓	✓
<b>Permission based web access to user profiles</b> Manage profiles, contact preferences, alerts, languages, roles, work schedule and personal performance reports			Limited	✓
<b>Supervisor event assignment</b> Supervisor assigns events, assets and services to teams, managing thresholds and criteria through the web interface			Limited	✓
<b>Advanced event management</b> Event level overrides, filters, suppression intervals and event enrichment			Limited	✓
<b>Messaging with guaranteed delivery</b> Out of the box messaging with real time quality of delivery reporting, message retry and protocol redundancy ensuring delivery			Limited	✓
<b>Distributed global deployment support</b> Follow the sun, message routing, highly available and scalable to meet sustained, storm load requirements and N-1 site planning			Limited	✓
<b>Impacted user event subscription</b> Users may subscribe to receive proactive alerts				✓
<b>Build and deploy custom applications</b> Unlimited, permission based custom reporting, messaging, subscription and event assignment screens				✓
<b>Scenario based advanced messaging</b> Build, permission, test and execute pre-formatted messages to teams and real time response metrics and broadcast timers				✓