

BMC Performance Manager Express

KEY BENEFITS

- > Remotely monitor infrastructure, such as operating systems, databases, enterprise applications, and storage and network devices
- > Provide real-time problem notification and escalation
- > Monitor and manage from a centralized Web portal
- > Integrate data into BMC Portal using BMC Performance Manager Integration for BMC PATROL
- > Achieve high availability with advanced clustering and load balancing features

BMC Performance Manager is a single, integrated solution that brings together the robustness of the classic BMC PATROL with the ease of use and implementation of BMC PATROL Express.



This product integrates with BMC Atrium technologies.

IT professionals spend too much time on operational tasks instead of focusing on tasks that deliver business value. Increased environment complexity and cumbersome management tools increase the burden on administrators and inhibit productivity. The results are poorly performing applications, frustrated customers, and an overwhelmed IT staff.

BUSINESS OPPORTUNITY

The ideal solution would be an enterprise management offering that can be deployed and configured quickly, with simple administration, and minimum maintenance. Once deployed, the management solution would help enable administrators to:

- > Monitor a variety of applications, systems, and storage and network devices
- > Allow users to add monitoring for new systems in minutes
- > Provide universal access to performance data to a variety of end users, including system administrators, network engineers, managers, and executives
- > Enable users to map performance of customer transactions to the backend infrastructure

THE BMC SOLUTION

BMC Performance Manager Express monitors performance and availability of servers, applications, storage, and network devices. Management is accomplished remotely with no software residing on the elements being monitored. Monitoring performance and availability, applications, and simple Web transactions enables IT to quickly determine how infrastructure problems affect the end-user experience.

FEATURES

Remote Monitoring of Infrastructure Elements

BMC Performance Manager Express monitors elements by using industry standard protocols such as WMI, SNMP, HTTP/HTTPS, rstatd, SQL NET, Ping, DNS, Secure Shell (SSH), and third-party protocols to monitor and collect data. The BMC Performance Manager Express solutions are:

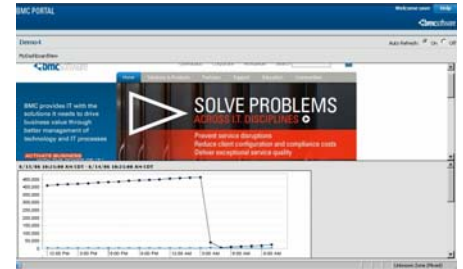
BMC Performance Manager Express for Databases monitors performance and availability of Oracle, SQL Server, and Sybase.

BMC Performance Manager Express for Hardware by Sentry Software monitors essential hardware components such as controllers, hard drives, processors, memory modules, network interfaces, power supplies and environment information for IBM, HP/Compaq, Dell, Sun, Fujitsu-Siemens, NEC, and Adaptec hardware.

BMC Performance Manager Express for Mail Servers monitors availability and performance of Microsoft Exchange Servers.

BMC Performance Manager Express for Servers monitors key operating system metrics, event and text logs, and processes.

BMC Performance Manager Express for SNMP Devices monitors SNMP trap listeners, networking functions, Cisco routers and switches, and Windows load balancer.



Customize how you view BMC Performance Manager Express data using built-in Dashboard capabilities

PLATFORM SUPPORT

BMC Performance Manager supports a wide variety of enterprise class operating environments:

Portal and Database Server

- > Solaris
- > Windows

Remote Service Monitor

- > Windows

Managed Systems

- > AIX, HPUX, Solaris, Windows, Tru64

WANT TO LEARN MORE?

BMC hosts a fully functioning service version of BMC Performance Manager Express that is available for free trials.

For more information and to request a trial of BMC Performance Manager Express www.bmc.com.

ABOUT BMC SOFTWARE

BMC Software delivers the solutions IT needs to increase business value through better management of technology and IT processes. Our industry-leading Business Service Management solutions help you reduce cost, lower risk of business disruption, and benefit from an IT infrastructure built to support business growth and flexibility. Only BMC provides best practice IT processes, automated technology management, and award-winning BMC® Atrium™ technologies that offer a shared view into how IT services support business priorities. Known for enterprise solutions that span mainframe, distributed systems, and end-user devices, BMC also delivers solutions that address the unique challenges of the midsized business. Founded in 1980, BMC has offices worldwide and fiscal 2006 revenues of more than \$1.49 billion. Activate your business with the power of IT. www.bmc.com.



To learn more about how BMC can help activate your business, visit www.bmc.com or call 800.841.2031

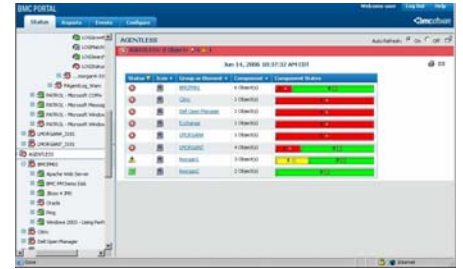
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BMC Performance Manager Express for Web Application Servers uses JMX to monitor the top Web application servers, including:

- > WebLogic Application Server
- > WebSphere Application Server
- > Jboss Application Servers

BMC Performance Manager Express for Web Servers provides monitoring of industry-leading Web servers, including:

- > Apache Web Server
- > Internet Information Server
- > Web Server
- > Secure Web Server



Quickly gauge the status of the infrastructure elements being monitored with a summary view of OK, Warning, and Critical statuses.

BMC PERFORMANCE MANAGER SOLUTIONS

BMC Performance Manager includes solutions to manage locally with an agent or remotely without an agent. Customers can choose the level of management required and deploy the right-sized solution to meet their performance monitoring needs and view all of the managed systems through the BMC Performance Manager Portal. You don't have to choose between agent-based and agentless monitoring. BMC Performance Manager provides you with the flexibility to manage your infrastructure with one or both solutions.

Remote Solutions

Agentless solutions require no product installation. BMC Performance Manager remote monitoring solutions include BMC Performance Manager Express for Databases, BMC Performance Manager Express for Hardware, BMC Performance Manager Express for Mail Servers, BMC Performance Manager Express for Servers, BMC Performance Manager Express for SNMP Devices, BMC Performance Manager Express for Web Application Servers, BMC Performance Manager Express for Web Servers, BMC Performance Manager for Citrix Presentation Server, and BMC Performance Manager for Virtual Servers.

BMC Performance Manager Integration with BMC PATROL

Bringing a classic BMC PATROL Agent and Knowledge Module (KM) data into the BMC Performance Manager Portal and providing a single view for all monitored systems regardless of the source.

BMC PERFORMANCE MANAGER PORTAL

The BMC Performance Manager Portal offers a flexible interface to manage the health of an application, operating system, middleware or hardware with customized views, dashboards, charts, alerts, and event status. It is built on the BMC Portal infrastructure, which provides centralized management through a Web-based browser, minimizing implementation, driving common workflows, and reducing maintenance and training for all BMC products. The Portal improves the usage experience across BMC products for sign-on, navigation, administration, and configuration.

BMC PERFORMANCE MANAGER REPORTING

BMC Performance Manager Reporting is available to customers at no charge. It provides a wide range of predefined reports for Microsoft Windows, UNIX, and Linux environments. If you need further reporting capability, the licensed BMC Reporting Studio provides an easy-to-use, drag-and-drop interface for creating reports.

